

Evaluation of PsychSnaps: An Online Case-Based Curriculum to Improve Outpatient Mental Health Care

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BACKGROUND

- For many patients with psychiatric needs, their PCPs have become their primary providers for psychiatric care
- Among PCP clinics, 1/3 of their patients are receiving mental health care
- At UCSF, PsychSnaps has been designed to help improve the knowledge base of PCPs treating mental and behavioral health concerns.

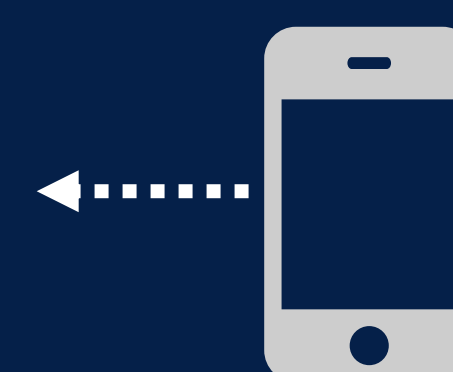
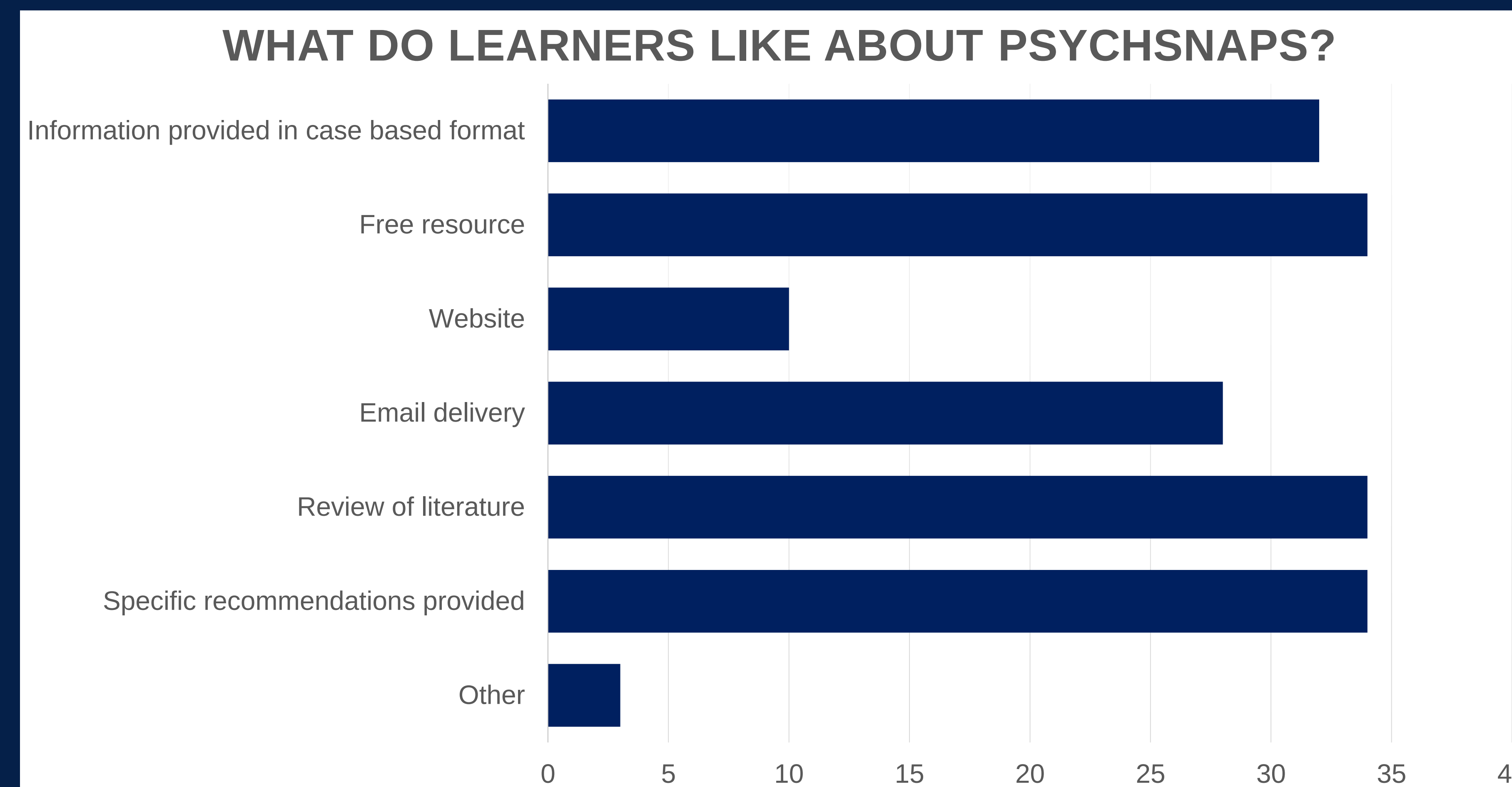
Objective: Evaluate the PsychSnaps curriculum through soliciting feedback from users.

METHODS

Design: Retrospective online survey assessing Moore's Level 1 and 2 outcome frameworks (Participation and Satisfaction).

- Online survey sent to all PsychSnaps subscribers

PsychSnaps is a free online curriculum designed to improve clinical knowledge and confidence of front-line PCPs and trainees treating mental health conditions.



Take a picture to
visit the PsychSnaps
Website



University of California
San Francisco

Results

- 98% find PsychSnaps to be both clinically useful and trustworthy
- 92% would be likely to recommend Psychsnaps to colleagues.
- 97% reported that PsychSnaps is unique compared to routine CME activities.
- Common constructive feedback included shortening articles and including easy-to-reference tables and graphs

Discussion

- Overall, learners have given positive feedback to the curriculum, with most finding PsychSnaps both useful for clinical practice and occupying a unique niche.
- Future evaluations should assess Moore's Level 3 outcome framework (Learning) to determine retained knowledge from curriculum.

