

# PHE Response & Forward Vision

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**SROA Annual Meeting**  
**San Antonio, TX**  
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**Serving our region during the pandemic** UC Davis Health has provided a national model for innovations in public health with advanced vaccines and treatments for COVID-19. Protecting our community, and our world. One of 150 sites for the Pfizer vaccine global clinical trial.

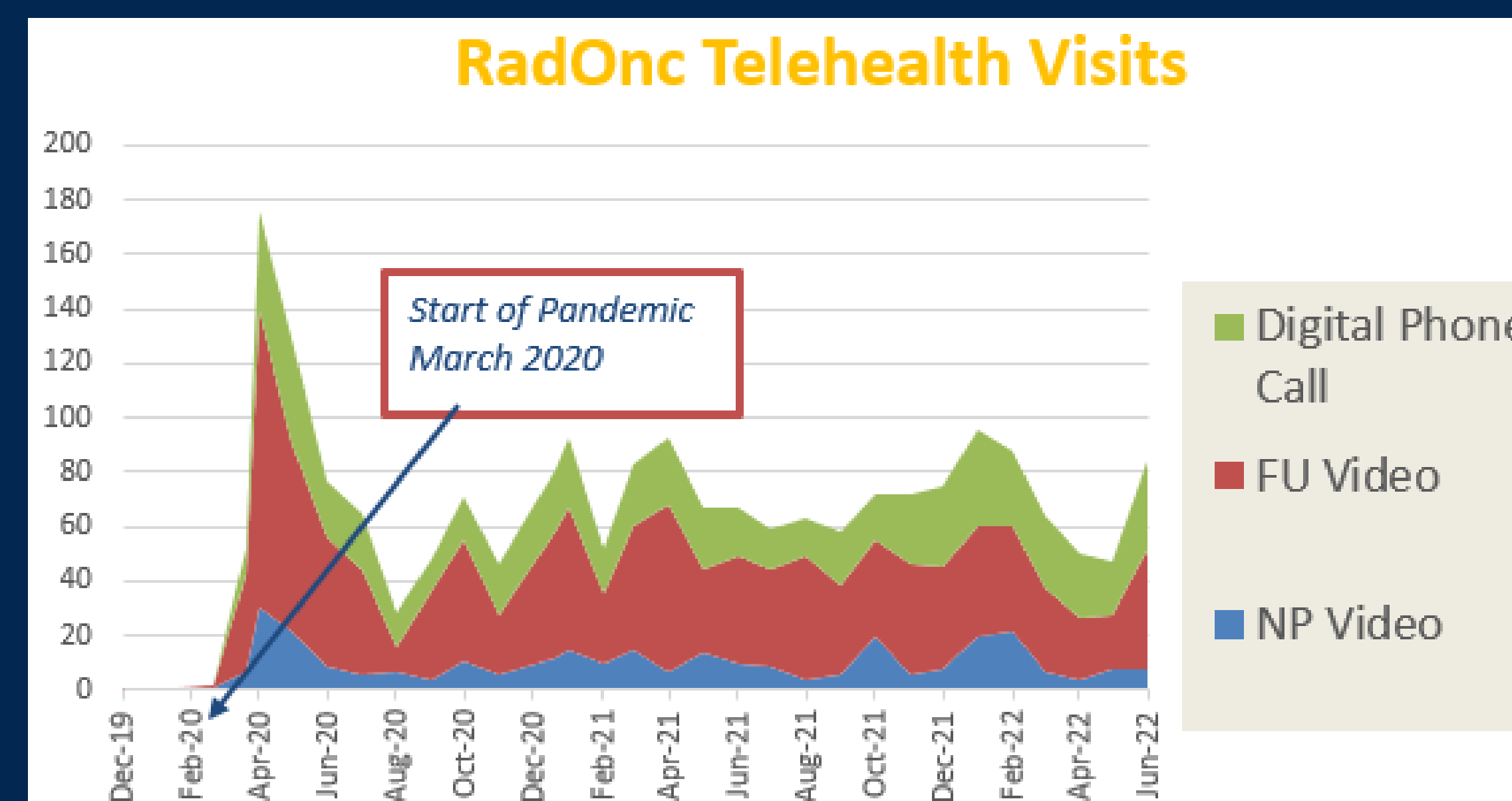


- Sharing evidence-based safety advice for everyday life
- Bridging gaps in testing and equipment
- Highlighting the importance of socio-economic disparities
- Bringing vaccinations, testing, telehealth and training to vulnerable populations and communities
- UC Davis medical students volunteer countless hours in free community clinics delivering care to underserved populations including by telehealth throughout the pandemic

## Restore



**Increased Telehealth Services** National telehealth usage has more than doubled since 2020, at UC Davis Health the increase has been even larger. Consumer adoption of this technology has grown exponentially in the last 18 months.



## Renew

**Digital Workplace Program** Includes Onsite, Hybrid, and Remote workers designed to promote flexibility, leverage new ways of working, foster innovation, to be better stewards of our resources, and to promote Work Life Balance.

- Compressed Work-Week
- Flextime
- Flex-Place



**Flex Work Resource Toolkit for Managers**

**Digital Workspace Initiative** Shortens Meeting Times across UC Davis Health as part of our Clinical Strategic Plan to establish cultural norms that respect people's time and support wellness among staff.

## Reimagine

**The Digital Front Door** Drives data exchange across the organization. Increased virtual service demand with COVID-19 pushed us to adapt quickly. A patient's experience with UC Davis Health starts long before they ever set foot in our clinic. We are working through service improvements, while making care more accessible. The goal is not to only deliver high-quality care but to do so when and where patients want it.

**Promoting a culture of Health and Wellness** is a priority. Wellness Champions and department Ambassadors set the workplace climate for self-compassion and resilience.



**Workplace Recognition Programs** Provide a sense of accomplishment making employees feel valued for their work. Recognition boosts employee engagement, increases productivity and loyalty to the organization leading to higher employee retention.

