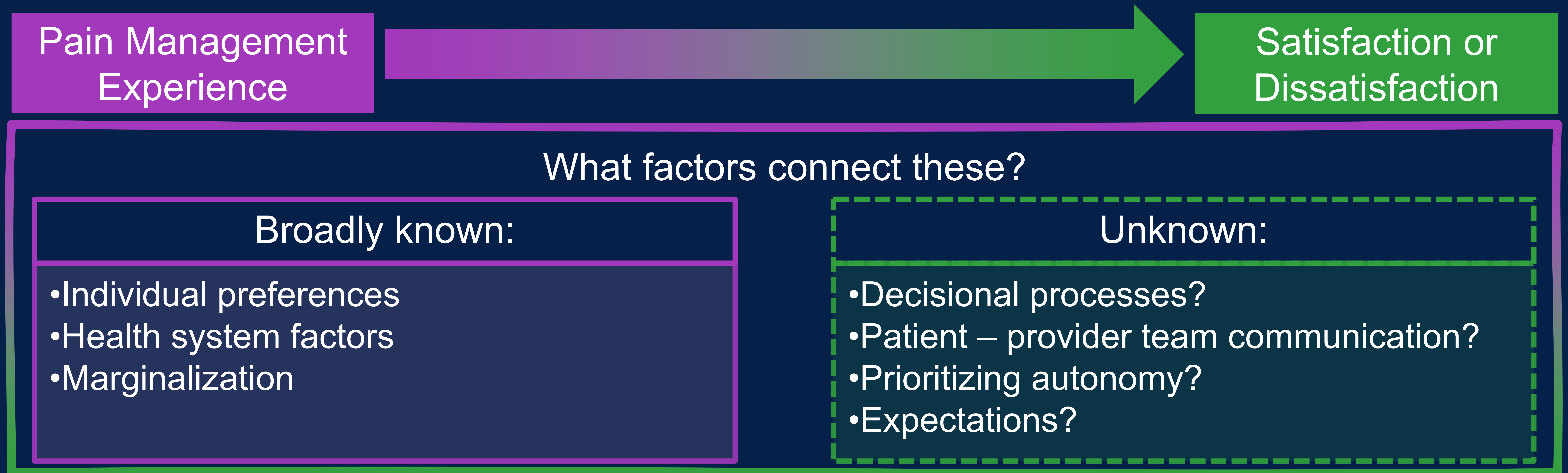


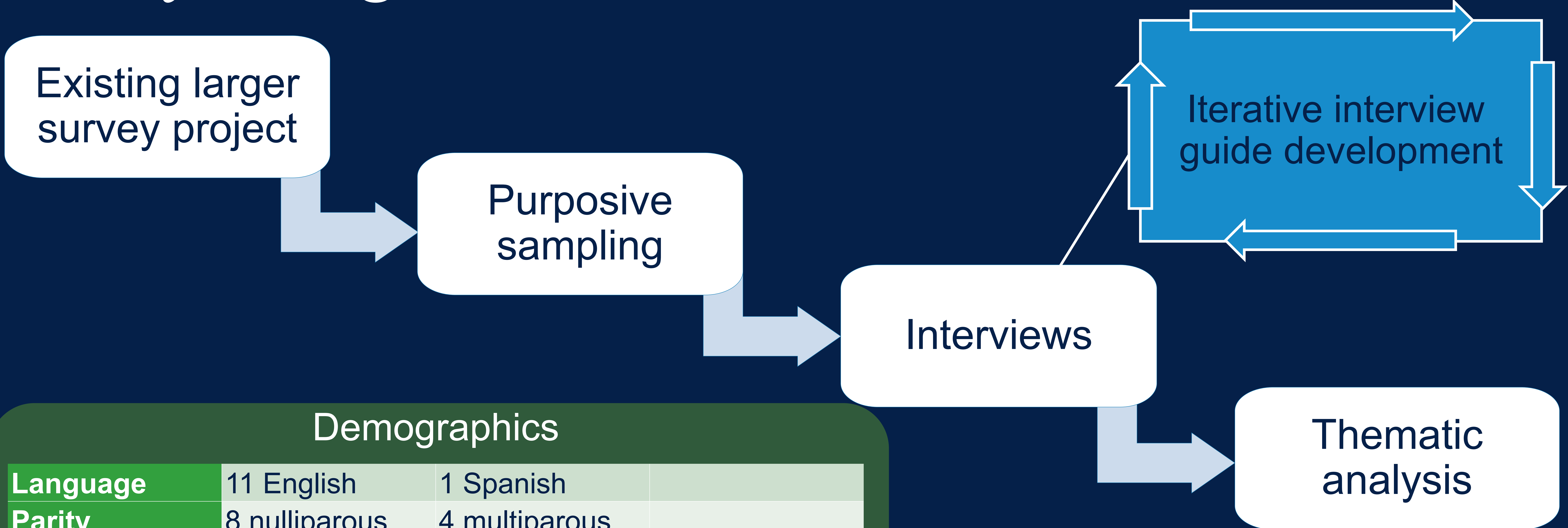
# Factors affecting Patient Satisfaction with Labor Pain Management: A Qualitative Analysis of Patient Interviews

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## Background and Hypothesis



# Study Design and Methods



# Results

“Expectations versus reality...there was no impact because I went into labor thinking, “Anything could happen.” My ultimate goal...I just really wanted to be able to take home a healthy baby.”

- *English-speaking primiparous patient, overall satisfaction*

“There’s so many scenarios that you aren’t able to think of, as someone who's never done this. Something like a flow diagram would have been interesting to see all the scenarios where people take up some intervention tools.”

- *English-speaking primiparous patient, neutral satisfaction*

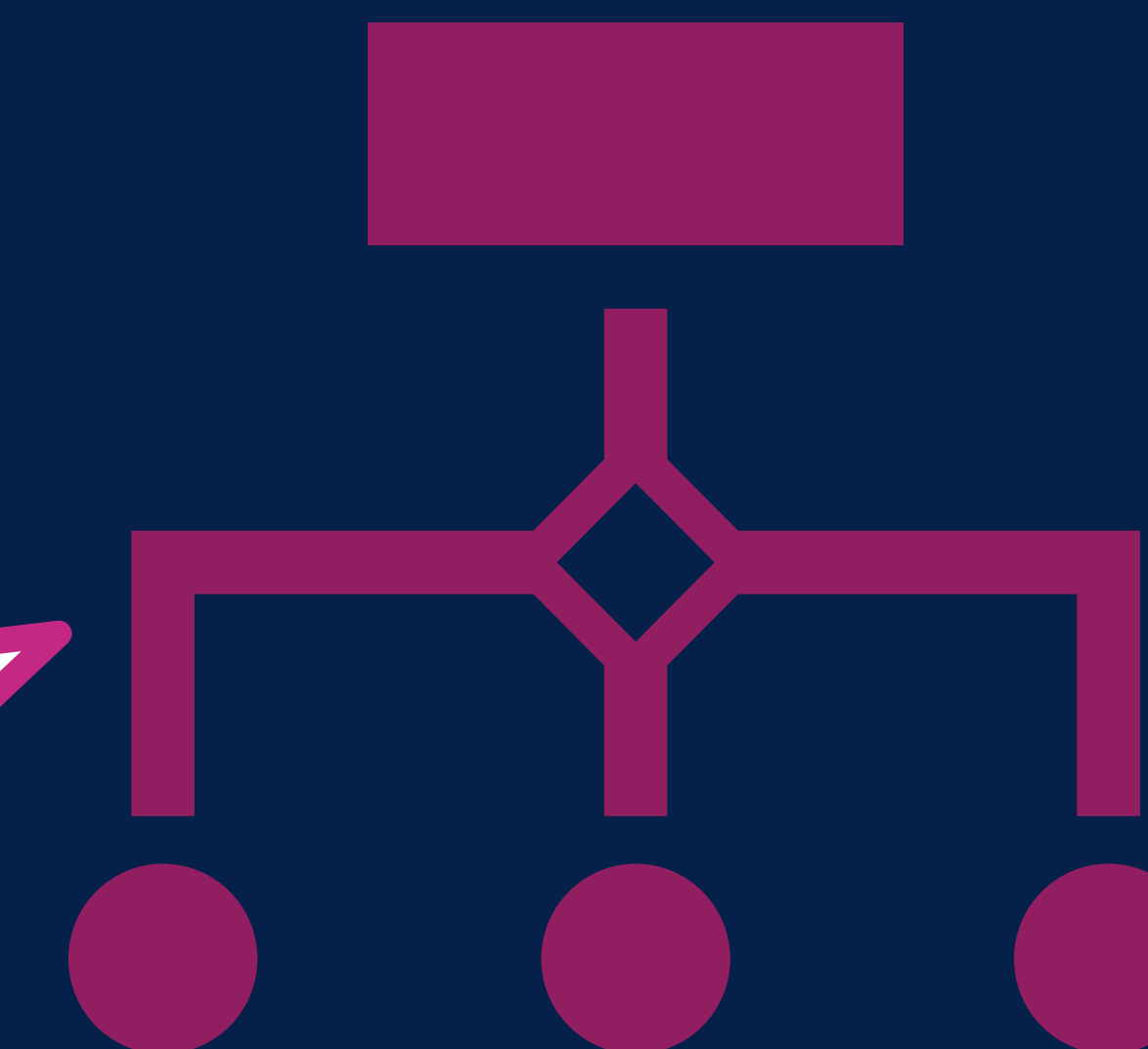
## Drivers of satisfaction



Flexible expectations



Tailored pain relief



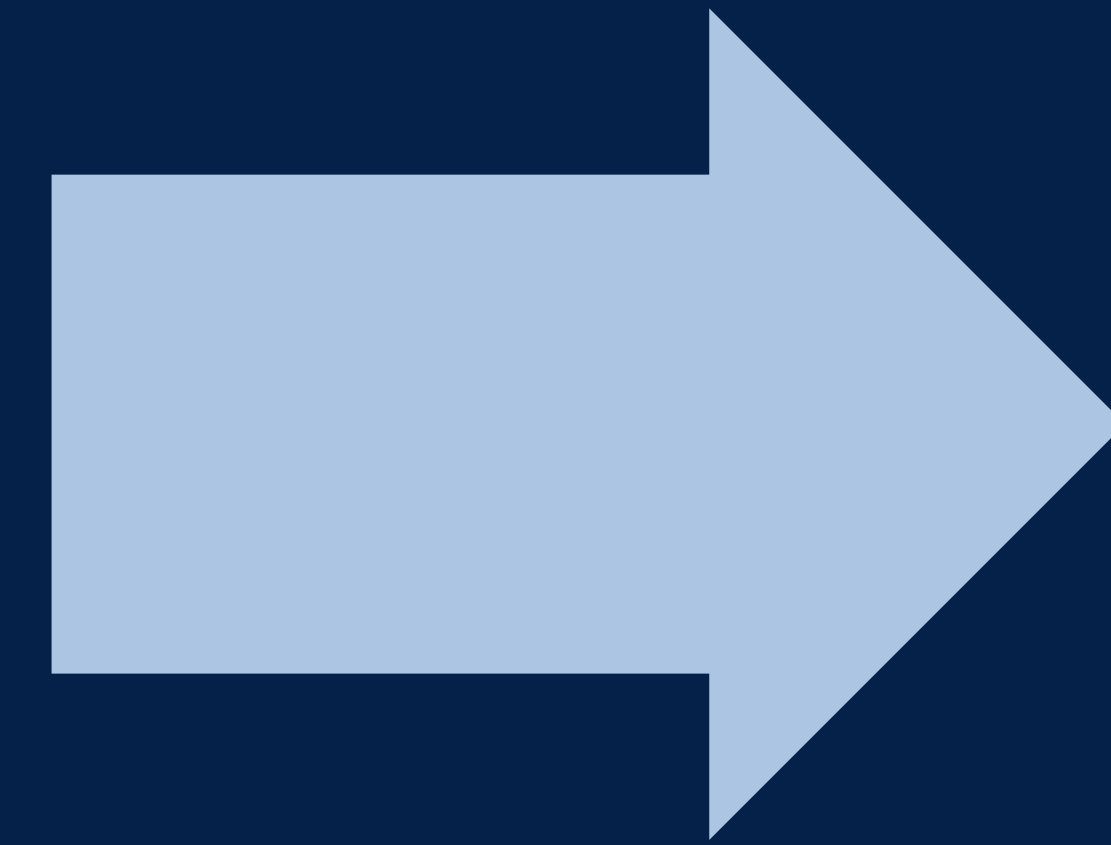
Decision aids



Supportive communication

# Conclusion and Discussion

Satisfaction is more than analgesic effectiveness!



Focus on improving shared decision-making:

- Communication
- Expectation-setting
- Autonomy

- Visual decision aids
- Pre-birth pain relief counseling
- Linguistic and cultural tailoring