



Quality Improvement

The aim of this quality improvement project for gynaecology patient handover is to improve communication, accuracy, efficiency and patient safety during the transfer of care between healthcare providers, ultimately enhancing the overall quality of patient care in gynaecology services.

Rationale:

Inconsistencies in handover documentation, that directly delay treatment management

Project benefits:

1. Improve patient safety: clear and accurate handover reduce the risk of medical error and adverse events.
2. Enhanced communication: standardized handover process.
3. Better continuity of care: Smooth handover facilitate seamless transition between healthcare provider.

Measurements:

Staff satisfaction survey was undertaken pre-implementation:

In summary, the survey reveals dissatisfaction with the current handover system, uncertainty about the completeness of information provided during handovers, and a general ability to prioritise tasks and deliver safe care despite challenges. The open-ended responses highlight missing patients, incomplete information, and the need for standardised handover worksheets or dashboards specific to gynaecology.

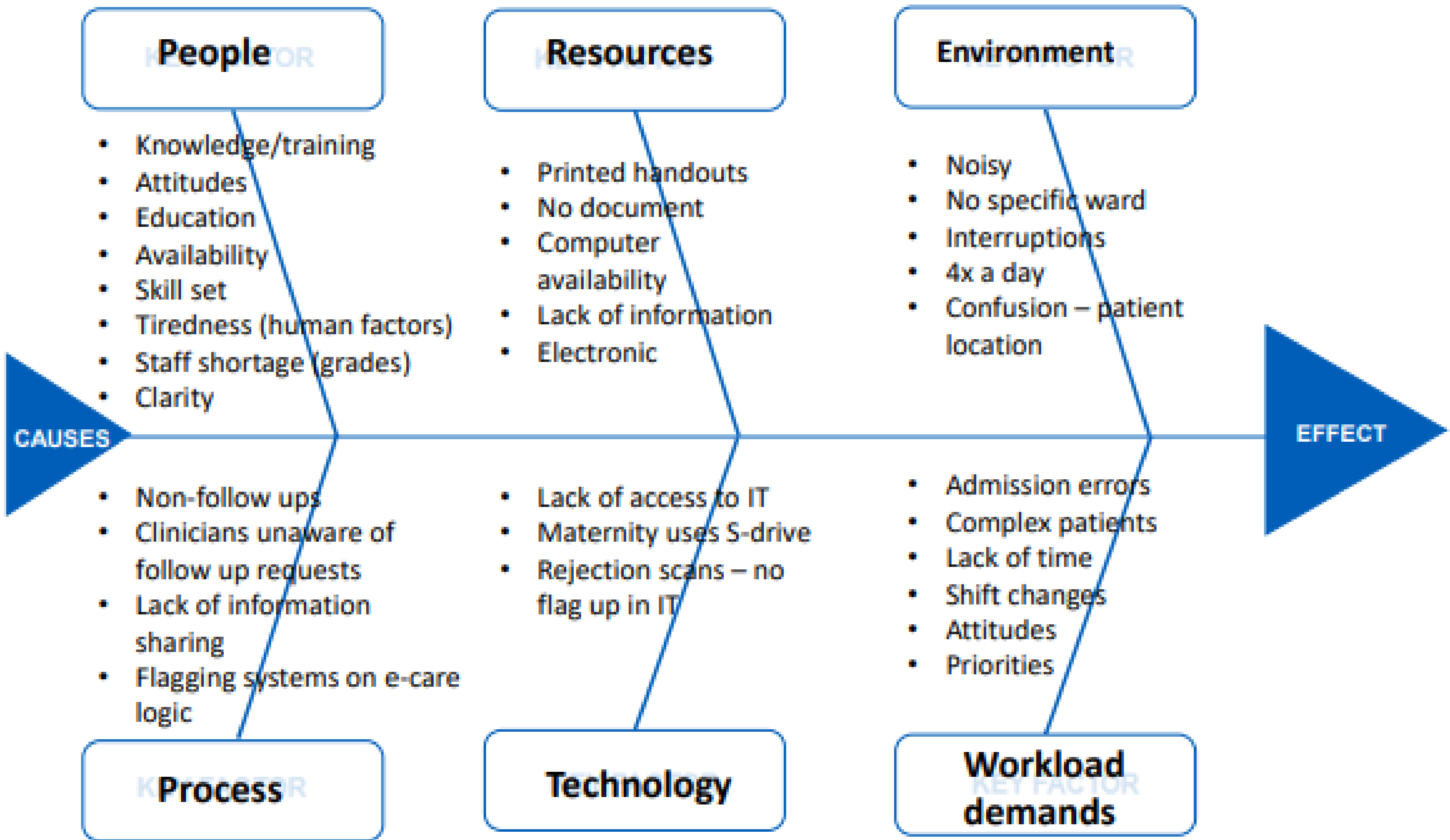
To improve the handover process, the organisation could develop comprehensive gynaecology handover worksheets, implement a dedicated dashboard, and ensure that all relevant information is communicated effectively during handovers.

Conclusion & Next Steps:

The comparative analysis shows a clear improvement in staff satisfaction and perceived effectiveness of the handover system after implementation. However, some challenges persist, and there's room for further refinement based on the suggestions provided. The consistency in challenges and suggestions across both surveys indicates that while improvements have been made, some underlying issues still need to be addressed for optimal handover efficiency.



Fishbone (cause and effect)



Implementation: Redesign current handover template

Ward bed no: DOA Cons code: Further Info	Patient name: Hospital No: DOB: Gender	Diagnosis/ Op date & details/ Current problems	Past medical history	Results/ Bloods	Management/ Discharge Plan	To do: (Doctors)
Bed 1						
Bed 2						
Bed 3						

