

We herein report on the measures we implemented to improve the effectiveness of nighttime environmental cleaning at our medical center. The improvements involved strategic adjustments to cleaning staff manpower and streamlining interdepartmental communications. The measures resulted in an increased hospital bed turnover rate, reduced wait times for admission and discharge, and decreased emergency department congestion. Interestingly, the clarified communication channels allowed nursing staff to recognize the cleaning staff workload, reducing complaints by nursing staff. The efficiencies we achieved here reduced patient admission times and interruptions to nursing duties, thus improving patient safety and satisfaction, while enhancing service quality.