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Relation Between the Implementatation of International Patient Safety Goals (IPSG) and Patient Satisfaction at The Persahabatan Centre General Hospital

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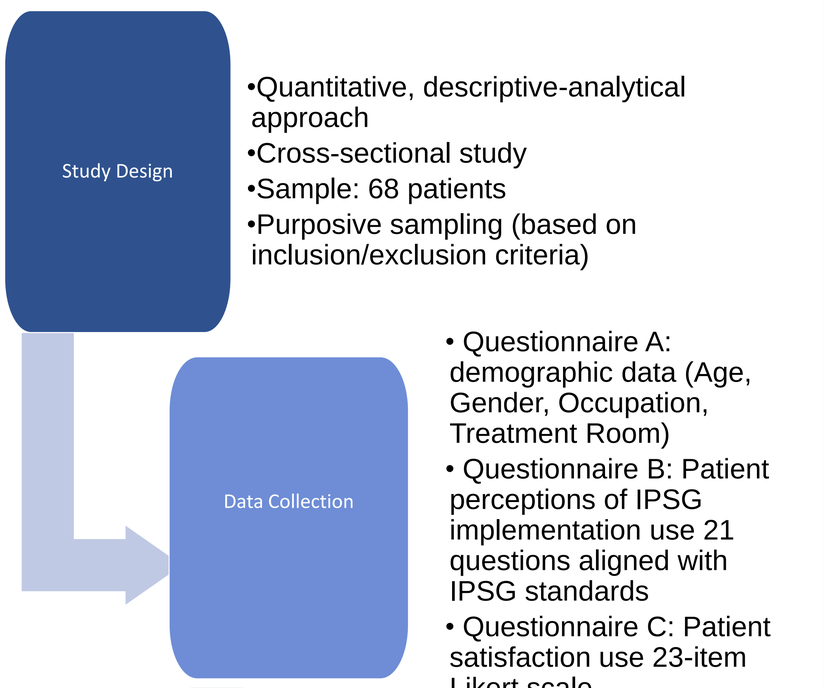
INTRODUCTION

Improving patient safety is a fundamental priority for healthcare institutions worldwide. The implementation of the International Patient Safety Goals (IPSG) at Persahabatan Central General Hospital reflects the institution's commitment to enhancing the quality and safety of healthcare services. This research aims to explore the relationship between IPSG implementation and patient satisfaction at Persahabatan Central General Hospital.

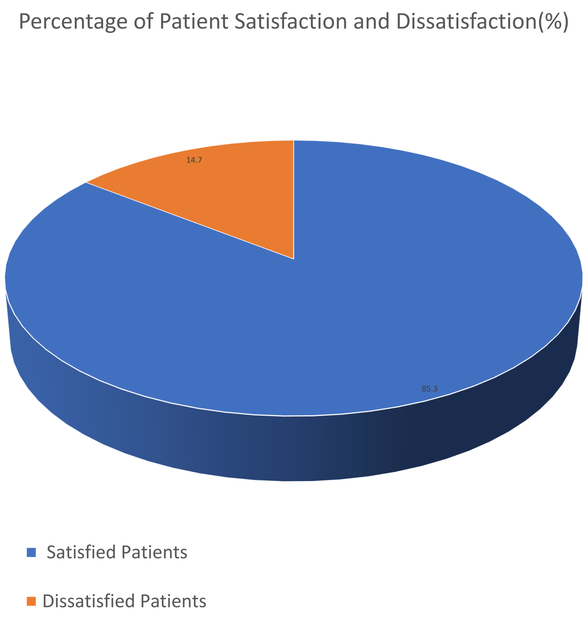
AIM

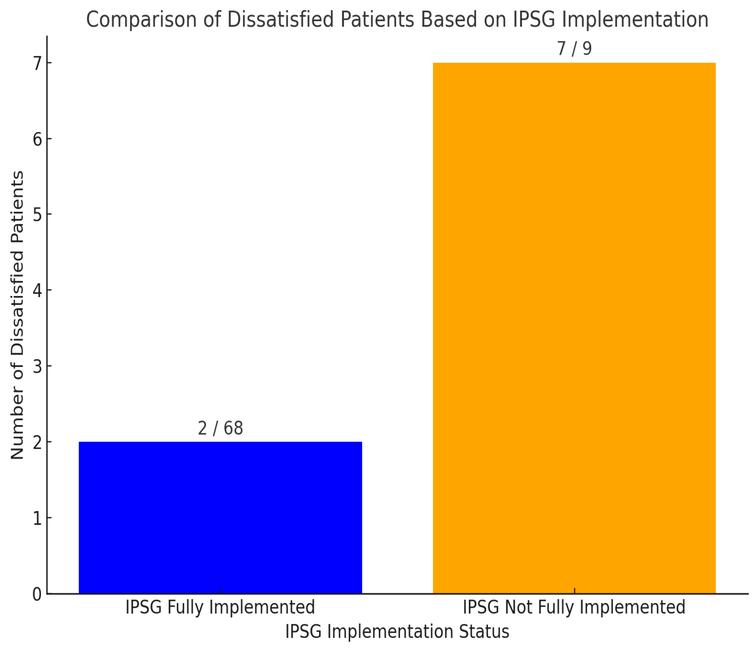
This study aims to enhance patient safety by implementing 6 steps safety goals. It will explore the relationship between the implementation of these goals and patient satisfaction at Persahabatan Central General Hospital.

METHOD



RESULTS





85.3% of respondents reported satisfaction with the healthcare services provided, while 14.7% expressed dissatisfaction.

Dissatisfaction was markedly lower among patients when IPSG standards were fully implemented (2 out of 68 patients) compared to when they were not (7 out of 9 patients).

A statistically significant correlation was observed between the level of IPSG implementation and patient satisfaction (p-value=0.000, p <0.005).

CONCLUSIONS

The study demonstrates a positive and significant correlation between the implementation of International Patient Safety Goals (IPSG) and increased patient satisfaction at Persahabatan Central General Hospital. These findings highlight the crucial role of IPSG in improving the quality and safety of patient care, underscoring the need for consistent implementation of these standards across healthcare settings. Future efforts should prioritize continuous improvement and adherence to IPSG to maintain high levels of patient satisfaction and safety.

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Additional key references as necessary, concisely formatted.

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