



Impact of OECI Designation & Accreditation Programme on the Arturo Lopez Perez Foundation (FALP), Chile

S. BASSO¹, R. MORALES¹, C. AYALA¹, M. SIMPSON¹, C. CAGLEVIC¹, A. COMANDARI¹,
¹ Oncological Institute Fundación Arturo López Pérez (FALP)



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INTRODUCTION



FALP is a private non-profit cancer institute located in Santiago, Chile. The institute is accredited by the Superintendencia de Salud (Health superintendence) through a periodic evaluation process, ensuring compliance with minimum standards set by the Ministry of Health to guarantee quality and safety in patient care. In 2018, FALP became an Associate Member of the Organisation of European Cancer Institutes (OECI), aiming to engage with leading European institutes and adhere to international standards of excellence in oncology.

AIM



The primary goal of this project is to achieve full compliance with the OECI Accreditation and Designation (A&D) Programme, ensuring FALP meets the highest international standards in cancer care.

Through this process, FALP aims to enhance its overall organizational performance and contribute to the advancement of oncology in Chile and Latin America.

RESULTS

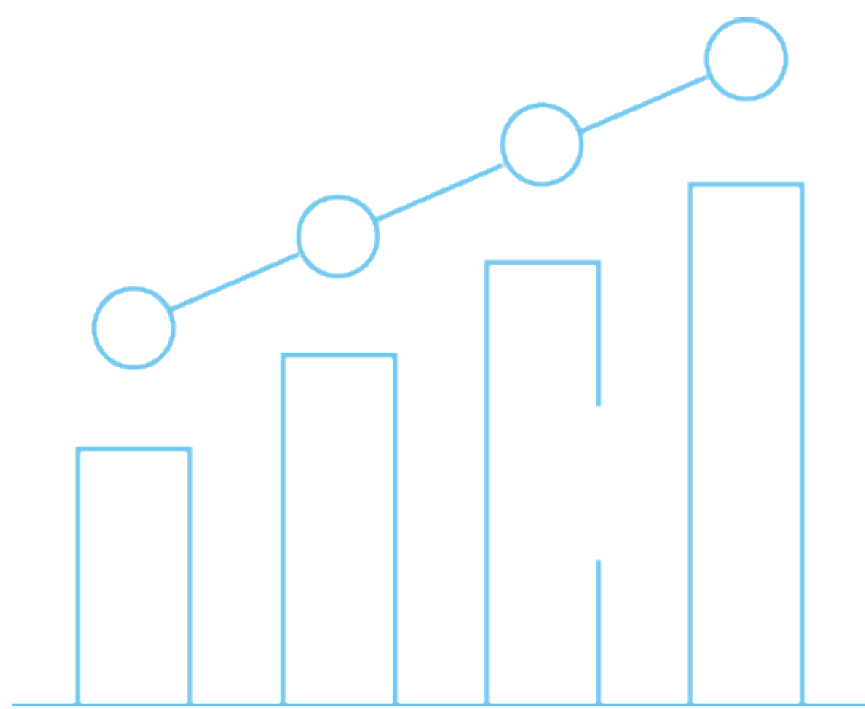


The overall improvement percentage from the gap analysis conducted in 2019 to the final report, a result of the peer review process conducted in 2023, was 44.06% (increasing from 33.04% to 77.10%).

In Table 1, a chapter-wise breakdown illustrates the improvement achieved during the reference triennium.

In particular, the A&D Programme has facilitated the development of essential areas for the quality and safety of care, addressing aspects where Chile faced cultural lag.

1. The establishment of the Education and Health Participation Department, the Prevention and Early Detection Department, the Academic Department and the Quality Improvement and Risk Management Department
2. The development of a cancer registry
3. The rollout of the Quality and Safety Dashboard
4. The definition of clinical pathways for all treated tumors
5. The formation of a Molecular Tumour Board
6. The development of Advanced Practice Nursing Roles
7. The establishment of a Survivorship Program
8. The reorganization of the Research Department



Chapter	Compliance 2019 Gap Analysis	Compliance 2023 Peer reviews Audidores OECI	Delta
Governance	45,5	81,8	36,3
Organization of quality systems	44,9	78,9	34,0
Patient empowerment	29,0	55,3	26,3
Multidisciplinarity	18,5	82,1	63,6
Prevention and early detection	30,8	61,5	30,8
Diagnosis	29,0	75,0	46,1
Treatment	42,1	84,2	42,1
Research	9,4	79,3	69,8
Education and training	55,6	79,0	23,4
Total	33,0	77,1	44,1

METHOD



In 2019, FALP conducted a thorough gap analysis to evaluate its alignment with the OECI Accreditation and Designation (A&D) Programme.

This analysis identified areas needing improvement, leading to the creation of targeted action plans. The formal process commenced in 2021 with FALP's official application to the A&D Programme.

Throughout 2022, a detailed self-assessment was completed. In March 2023, a peer review was carried out by OECI auditors.

The methodology involved a direct comparison between the findings of the 2019 gap analysis and the auditors' scoring during the site visit, providing a clear measure of FALP's progress in aligning with the required standards.

CONCLUSIONS



The accreditation process led us to the:

- Development of new areas and processes to address gaps and alignment with OECI best practices.
- Implementation of quality indicators and benchmarks for monitoring continuous improvement.
- Development of a Proactive Risk Culture and Continuous Improvement.
- Promotion of a research culture within the institute.

CONCLUSIONS



Saghatchian M. et al. Towards quality, comprehensiveness and excellence. The accreditation project of the Organisation of European Cancer Institutes (OECI)

Organisation of European Cancer Institutes (OECI) Accreditation and Designation User Manual V3.2

Superintendencia de Salud Manual del Estándar General de Acreditación para Prestadores Institucionales Atención Cerrada

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CONTACT INFORMATION



S. BASSO
silvia.basso@falp.org