

IMPROVING THE EFFECTIVENESS OF SDM PROMOTION - USING A HOSPITAL IN SOUTHERN TAIWAN AS AN EXAMPLE

Wan-Ju Su*¹

¹Ditmanson Medical Foundation Chia-Yi Christian Hospital, Chia-Yi, Taiwan

P804

INTRODUCTION

Shared Decision Making (SDM) is a process in which a healthcare professional and a patient. To promote SDM between doctors and patients, our hospital guides patients and family members to voice their values and thoughts while utilizing evidence-based medicine to achieve the most appropriate care model. SDM is incorporated in objectives related to hospital credentials, teaching evaluations, certification, and patient safety. In response, an activity group was established under the Patient Safety Committee. Their tasks include: 1-Develop promotion plans in line with policies. 2-Create hospital-wide operating standards and implementation guidelines. 3-Conduct activities to enhance the quality of medical care. 4-Schedule regular meetings to review and advance the quality of execution and management effectiveness. 5-Monitor the ongoing promotion or improvement of clinical practice, develop implementation measures and establish an audit system. 6-Offer education and training on SDM and evidence-based medicine (EBM).

METHOD

ONE: To strengthen the implementation of clinical shared decision-making (SDM), the following encouragement and rewards will be implemented: 1-In-house activities: (1) Certification: Participating teams can receive medical education credits. (2) Encouragement: Ongoing promotion of the theme with 3,000 rewards for participation. Workshop participation with homework before and after class and 10,000 rewards for posting results. (3) Rewards: 5,000 for each of 10 excellent teams selected by members of the SDM activity group for internal audit compliance. 10,000 rewards for each of the 3 premium teams. 2-Public events: (1) Participate in external competitions, with rewards ranging from 2,000 to 20,000. (2) Public recognition: Share and publicly present awards at medical conferences.

Two: education and training: 1-Moodle Learning: Provide SDM teaching materials for online learning. 2-Propaganda: Medical conference publicity and report implementation status. 3-Workshops: Hold workshops to assist the team in implementation and research and development.

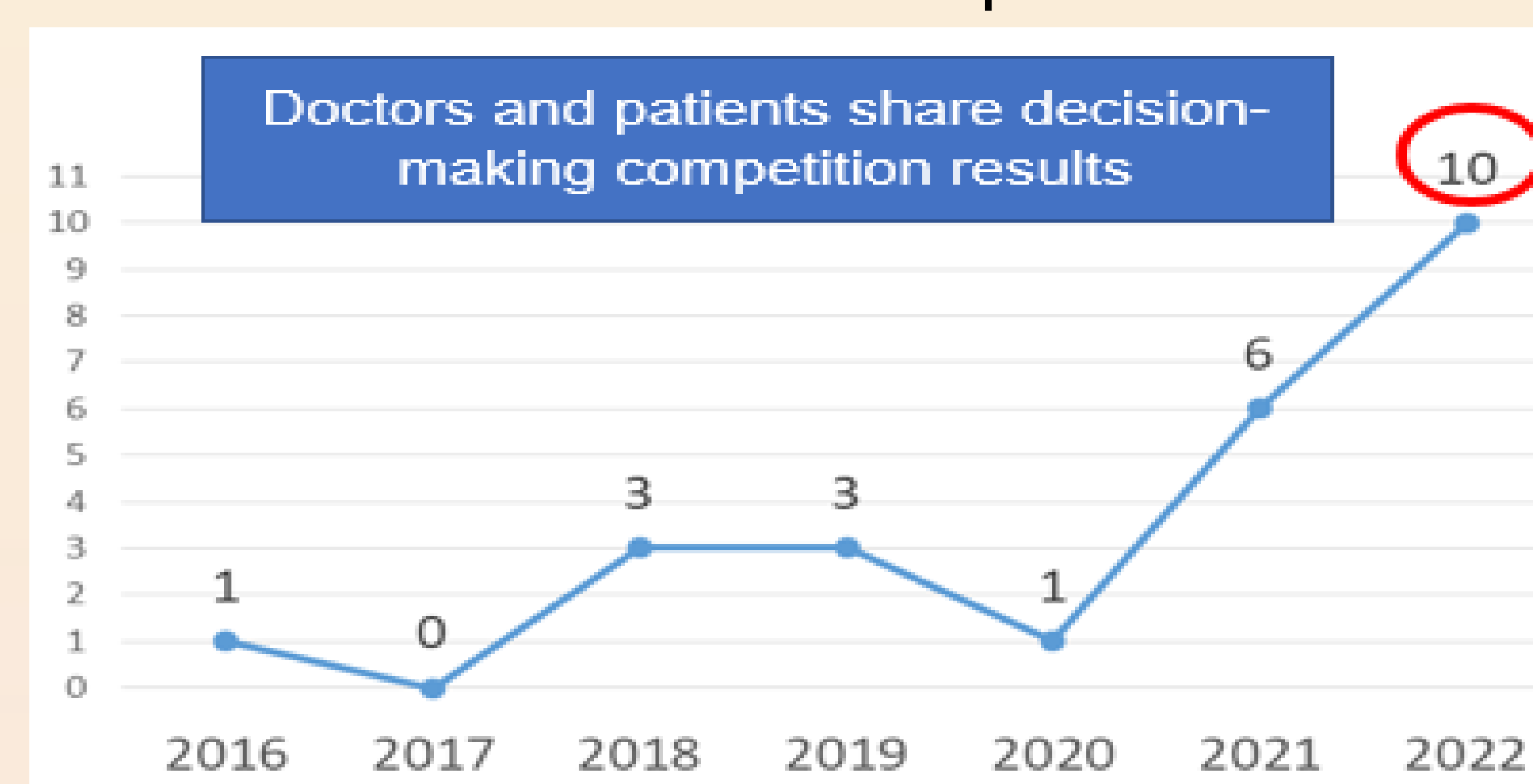
Three: internal audits: Internal audits are conducted three times a year. The purpose of internal audit is to evaluate and check the suitability of SDM implementation and to provide timely improvement suggestions to ensure continuous and effective implementation. The internal audit results will be given back to the team for improvement, and the content of improvement will be the focus of the next audit.

KEYWORD

SDM 、 Shared Decision Making

RESULTS

In addition to continuously promoting 28 original themes from 2017 to 2020, 12 additional themes will be added in 2021 and 2022. In 2022, our hospital participated in the SDM practice competition of the Medical Policy Association and won 10 awards and honors. This is the most award-winning time for our hospital in the SDM external competition.



FINDINGS AND DISCUSSION

Shared Decision Making (SDM) is crucial in promoting communication and teamwork between healthcare workers and patients. To incorporate SDM into existing care, it is essential to have a clinical consensus and the support of hospital leadership. This will provide the necessary driving force to ensure a continuous implementation of SDM. Additionally, providing education and training on SDM and evidence-based medicine (EBM), creating hospital-wide operating standards and implementation guidelines, and implementing rewards and recognition for SDM can also aid in embedding SDM into current care. Regular evaluations and internal audits of SDM implementation can also provide valuable feedback for improvement and help ensure that SDM is effectively integrated into daily clinical practice.

REFERENCES

Ministry of Health and Welfare (2020) · Medical and disease sharing decision-making platform sharing resources (<https://sdm.patientsafety.mohw.gov.tw/Public/List?sn=59>)

CONTACT INFORMATION

Name : Wan-Ju Su
Email : cych00856@gmail.com