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HEROES ARE NOT ALONE - PROTECT PATIENT SAFETY TOGETHER

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INTRODUCTION

Medicine and disease safety are complementary, and our hospital has made remarkable progress in all major fields. Among them, the growth rate in medicine and disease safety is the most significant.

As we continually strive to establish innovative and intelligent medical practices, our commitment to patient safety remains unwavering. Each year, we observe Patient Safety Week to underscore this commitment. By actively listening to the needs of patients, medical staff can better understand their mission and provide personalized care to each individual.

We place special emphasis on safety measures as physicians and patients work together to foster a shared, collaborative and prosperous medical environment.

METHODS

The raging epidemic has had a myriad of impacts, and there are many hidden risks in day-to-day management. In addition to striving to improve indicators, another major challenge is to strengthen the resilience and diverse adaptability of our institute's staff.

As a regional hospital, we actively engage with neighboring communities and are planning several public lectures on epidemic prevention strategies, each of which can accommodate fewer than 100 people. In addition, routine large-scale conference promotions are carefully managed, with group sizes controlled at less than 120 people.

Through these efforts, we aim to better communicate the concept of patient safety to the community and instill it in the hearts of our colleagues.

RESULTS

In line with the theme of international patient safety, the main coordinators of this initiative are the Medical Business Management Office and the Pharmacy Department. The Nursing Department's mobilization team serves as seed members, while the Medical Business Management Office's interns and alternates serve as mobile backups, allowing for more comprehensive and diverse promotion.

To facilitate various communication channels between doctors and patients, and to provide a means for colleagues and the public to access information related to medical safety, we propose the creation of a special section on the official website. This special section will specifically address these needs.

CONCLUSION

In keeping with the theme of international patient safety, we use empirical medical evidence to review and improve practice. The hospital's medical business management office is in charge of various quality improvement activities in nine key areas: medical quality index management, patient safety, standard operating procedures, internal and external audits, national quality seal certification, clinical information system optimization, internal and external customer satisfaction, and education and training management.

The ultimate goal is to increase quality energy, implement comprehensive quality management, and effectively carry out various activities related to quality control.

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CONTACT INFORMATION



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