

Using the team to build the standard operating procedures of the outdoor screening stations for Covid-19 outpatients clinics.

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Purpose

In response to the global epidemic of COVID-19, hospitals have established layers of prevention mechanisms to prevent the risk of cluster infection. The hospital promoted the expansion of screening services, and increases services after integrating team consensus, planning movement lines, and conducting manpower and material inventory. The purpose of establishing the screening station was to divert the moving lines of suspected cases, increase the screening capacity, avoid the outbreak of nosocomial infection, and protect the safety of the general public and hospital colleagues.

METHOD

From July 2021 to August 2022, the hospital adopted management strategies to establish workflow, reduced the risk of dissemination and team communication. Proposal: 1. Manpower allocation; 2. Set up temporary screening stations, configure equipment and expand the screening area for outpatients and accompanying patients; after the standardized collection and inspection, the environment needs to be disinfected, and ultraviolet disinfection lamps must be used for terminal disinfection after the end; 3. Establish an intelligent legal disease upload system: specimen storage, packaging and delivery, test result query, etc., and also provide epidemic prevention for dummies; 4. Hold educational training, such as putting on and taking off personal protective equipment; 5. Establish online groups, Correct the problem from time to time, and you can know the latest information on the epidemic prevention process. 3. Telemedicine: Both video and phone appointments were available for remote access of healthcare services.

門診戶外篩檢流程

110-08-09(一)起・門診戶外篩檢流程

1 掛號.批價繳費

(1)至院內北棟二樓掛號批價櫃台
(2)領取並妥善保管『篩檢條碼標籤』
・遺失無法補發。

2 戶外篩檢站採檢

(1)確認病人及陪者身份及篩檢項目
(2)出示『健保卡』及『篩檢條碼標籤』
(3)依指引排隊進行採檢

採檢時間：(住院PCR僅限上午時段)
週一~週六：上午08:30-12:00
週一~週五：下午14:00-17:00

★當日採檢需等待約1.5小時以上，恐將影響您當日檢查/處置/手術時間及權益，建議您提早於檢查日前來院採檢

亞東醫院關心您

亞東紀念醫院
篩檢通知單

病人姓名：[] 君
病人病歷號：[]

因應國內疫情日益嚴峻及配合政府防疫，凡需進入院區執行【門診檢查/門診處置/門診手術】的病人，請持本通知單，於檢查前3日或7日內(請依各檢查室規定為主)，直接至本院戶外篩檢站完成【抗原快篩】採檢。

●採檢地點：本院北棟大門門診戶外篩檢站(聖馬利庭入口旁)
●採檢時間：週一~週六：上午08:30-12:00、週一~週五：下午14:00-17:00

※自110年8月9日(一)起，請依下列流程來院完成【抗原快篩】採檢：
請先完成掛號批價手續後，持掛號單及篩檢條碼標籤(請勿遺失)，至門診戶外篩檢站採檢。

(1)掛號地點：院內北棟二樓掛號批價櫃台掛號及批價繳費
(請領取『門診檢查/門診處置/門診手術』號碼牌辦理)
掛號時間：週一~週六：上午08:30-11:30、週一~週五：下午13:30-16:30
(2)採檢地點：本院北棟大門門診戶外篩檢站(聖馬利庭入口旁)
採檢時間：週一~週六：上午08:30-12:00、週一~週五：下午14:00-17:00

若您於檢查/處置/手術當日來院進行採檢，除需配合本院採檢開放時段外且完成檢驗的需耗時1.5小時以上，恐將影響您當日檢查/處置/手術時間及權益，建議您提早於檢查日前來院採檢。



門診工作人員於不同狀況應採用的個人防護裝備(PPE)，人員清楚PPE使用時機與正確穿戴方式。

・PPE教育訓練/實演




RESULTS

By August 10, 2022, a total of 96,114 people were served. The correct rate of implementing the standard operating procedures of outpatient outdoor screening stations was 100%. Google rated it 5 stars. The overall purpose of the project was achieved.

Conclusions

SARS-CoV-2 spreads through the environment. Strengthening personnel education and implementing standard operating procedures were important cornerstones to prevent the spread of the virus. Systematic adjustment of care processes and implementation of infection control provided better quality of care for patients.

Keywords:

teamwork, covid-19, outpatient screening station