

Empowering Patient Safety & Quality Improvement Leadership in Asia-Pacific – The Global Action for Leaders & Learning Organisations on Patient Safety

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1. Our Journey in Patient Safety

The **Global Patient Safety Action Plan (GPSAP)**, a 10-years action plan was launched by World Health Organization (WHO) in August 2021, towards eliminating avoidable harm in health care, with a mission to drive forward policies, strategies and actions, based on science, patient experience, system design and partnerships.

GALLOPS* was developed by IPSQ with its curriculum building on the impetus of the resolutions to create a high-level platform for patient safety leaders in Asia-Pacific to connect and develop leadership capabilities for patient safety.

**GALLOPS: Global Action for Leaders & Learning Organisations on Patient Safety*

2. A GALLOPS Initiative

The GALLOPS curriculum and programmes were designed by mapping to the WHO GPSAP Framework for Action, to guide the Asia-Pacific region healthcare and patient safety leaders in implementing and advancing the GPSAP.

1. **Enhance awareness** and **promote understanding** of GPSAP for leaders and healthcare professionals at every level up to the point of care.
2. **Assess current** healthcare practices, identify areas for improvement and priorities for actions among the various strategies in GPSAP.
3. **Learn** from each other, share, harness & **adapt best practices**.
4. Work towards developing good strategies and effective **contextualised implementation** of needed areas in every country in world, especially Asia.



3. Our Strategy

The implementation was guided by a global collaborative strategy involving leaders of patient safety and assessed using the logic model where the resources, activities, outputs in achieving the short, intermediate and long-term goals were carefully examined. A series of virtual and on-site engagements was carried out to build synergy in driving the global action on patient safety in the region. The collaborative effort between partners of the initiative was also adopted and evaluated as critical practice in the design and implementation of GALLOPS.

The development of **GPSAP assessment tool** allows healthcare facilities to conduct self-assessment of their current progress status, establish a baseline estimate of safety-related performance, set targets in improving patient safety. It also helps healthcare facilitates to gain insights and identify opportunities in strengthening their patient safety strategies.

The **GALLOPS Ambassador Network** was formed to engage and encourage PSQI leaders to share good practices and areas of improvement through the use if GPSAP assessment tool. The sharing of consolidated results, challenges and practices foster patient safety enhancements and promote regional collaborations to eliminate avoidable harm.

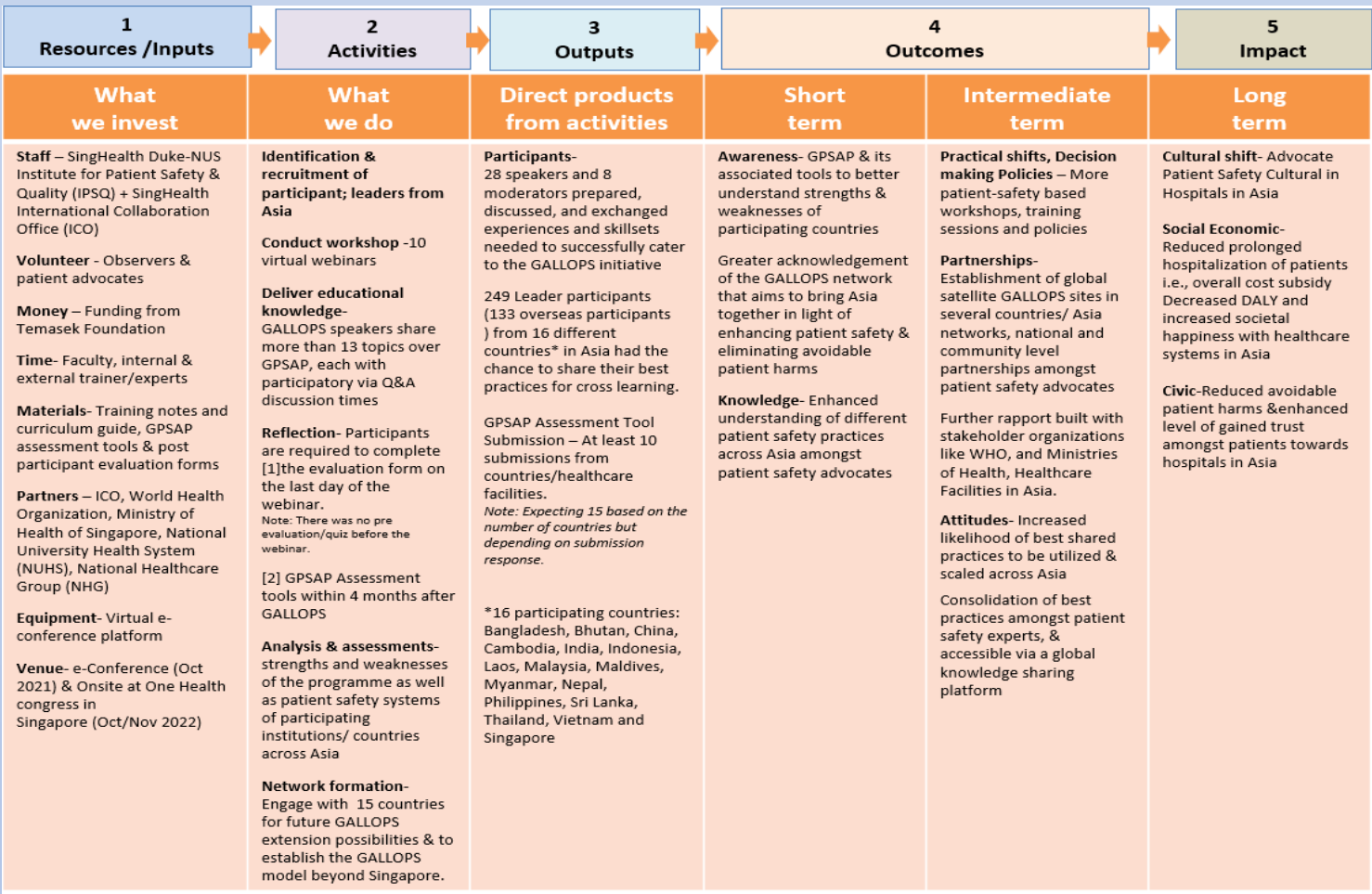


Figure 1. GALLOPS Implementation approach assessed using the Logic Model Framework

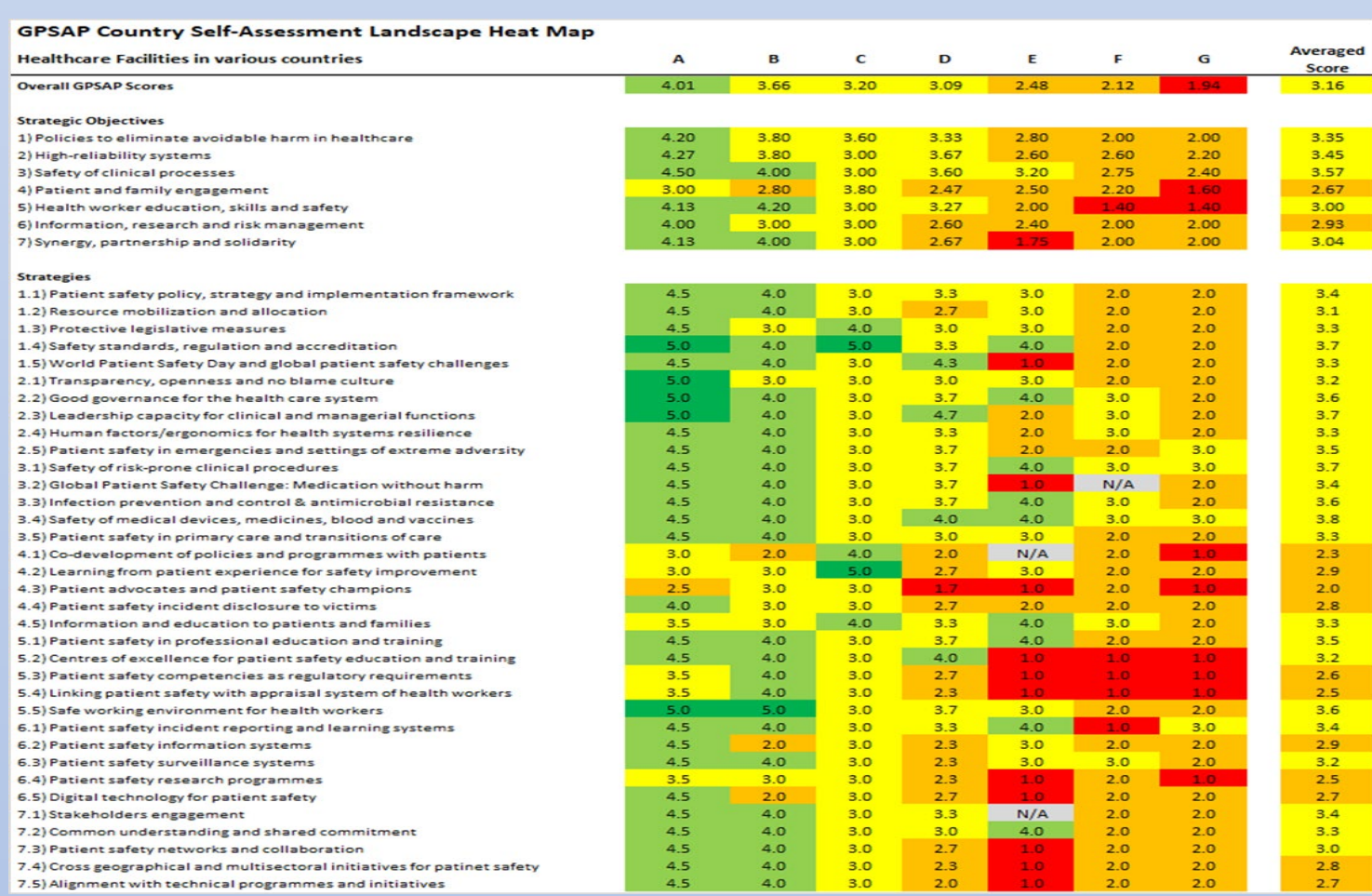


Figure 2. GPSAP Self-Assessment Landscape of Asia-Pacific Heat Map generated from GPSAP Self-Assessment Tool

Structured Approach in Driving Healthcare Improvement and Patient Safety

Deciding the areas of improvement to focus on:

LOOK UP:

Internal Benchmark
e.g., Country GPSAP overall score, Institution GPSAP score

LOOK BACK:

Historic
e.g., GPSAP score 2021 versus 2022/2023

LOOK OUT:

External Benchmarks
e.g., Asia-Pacific GPSAP Norm, Global GPSAP Norm

LOOK AROUND:

Move Together
e.g., Collaborations with healthcare facilities and countries

LOOK IN:

Breakdown
e.g., institution, department, profession, specialty/ward, domain

LOOK FORWARD:

Future
e.g., GPSAP score 2022/2023...2030

4. Results

249	PSQI leaders and healthcare professionals
16	Countries participated in GALLOPS Part 1 and 2 programmes
7	Countries conducted the GPSAP Self-Assessment
107	GALLOPS Ambassadors and Experts

GALLOPS Part 1 Programme evaluation results (n=125)

- 124 (99.2%) participants agreed that the programme had achieved its stated objectives
- 122 (97.6%) had gained improved knowledge
- 121 (96.8%) of them would recommend GALLOPS to others.

GALLOPS Part 2 Programme evaluation results (n=71)

- 71 (100%) participants agreed that GALLOPS was well-organised and have formed new network and friendship from the programme.
- 71 (100%) participants agreed the topics and tools covered were relevant and useful and are able to apply the knowledge and skills in their work.
- The sharing of best practices where participants get to learn from shared PSQI journey on topics such as patient safety culture, importance of no blame culture to improve quality of care incident reporting, patient engagement and advocacy, risk management, staff motivation and collaboration were some key takeaways from the participants.

5. Conclusion

GALLOPS initiative is successful in promoting and advancing the Global Patient Safety Action Plan within the Asia-Pacific region, fostering partnerships and playing a pivotal role in building a focus for a safer and high reliability healthcare system.

- **Short-term** - Building awareness and knowledge on GPSAP through sharing of evidence-based patient safety practices and tools across learning sites in Asia-Pacific.
- **Intermediate and Long term** - Driving cultural shifts for social economic and community impacts need to be continuously driven by committed and empowered PSQI leadership.

Next Steps

- Continued engagement of Stakeholders and Partners
- Collaboration and Networking
- Knowledge Sharing and Dissemination
- Continuous Improvement
- Capacity Building for Sustainability

