

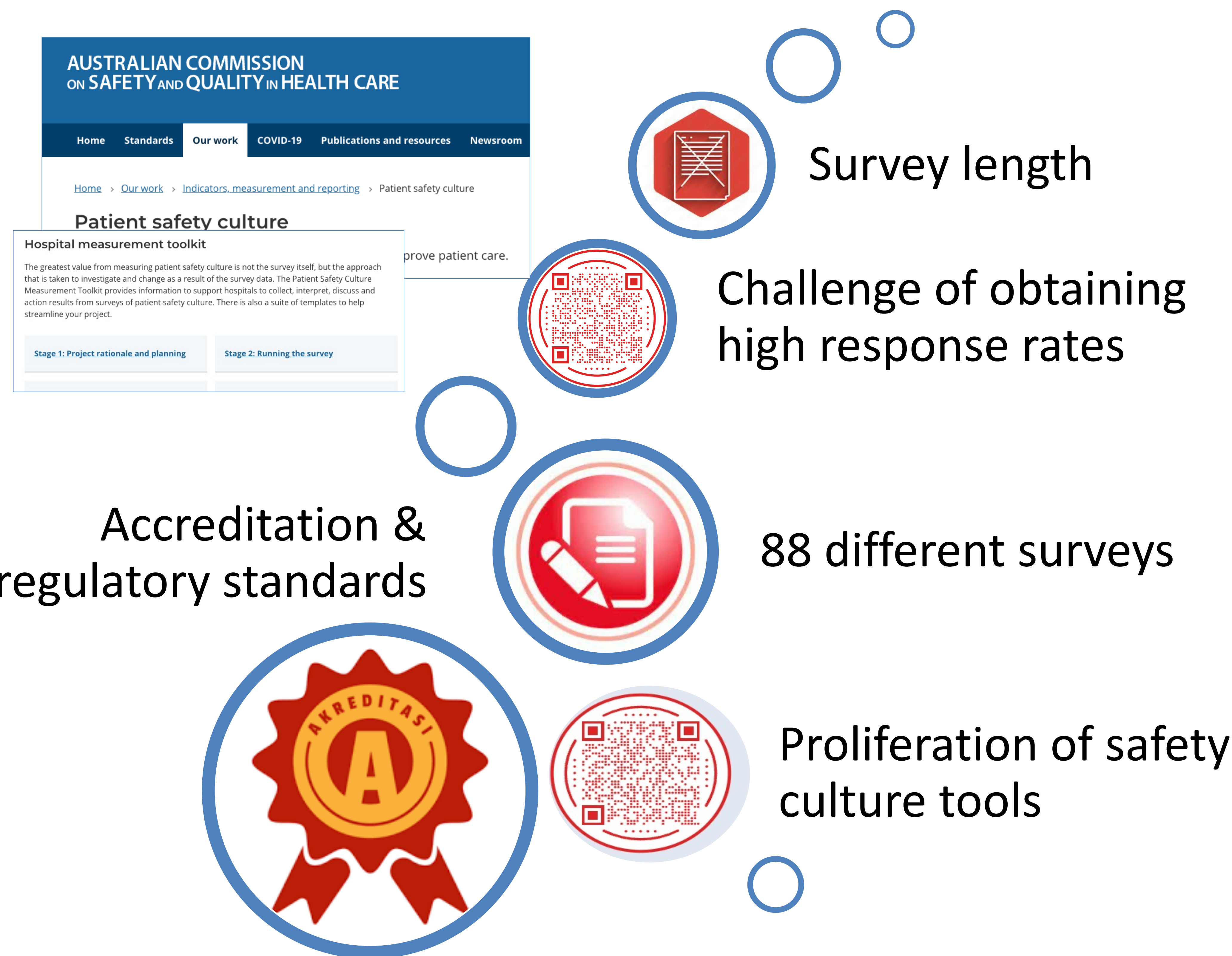
Safety culture: The importance of harmonious, robust and brief measurement

ISQUA23
ABS-3179

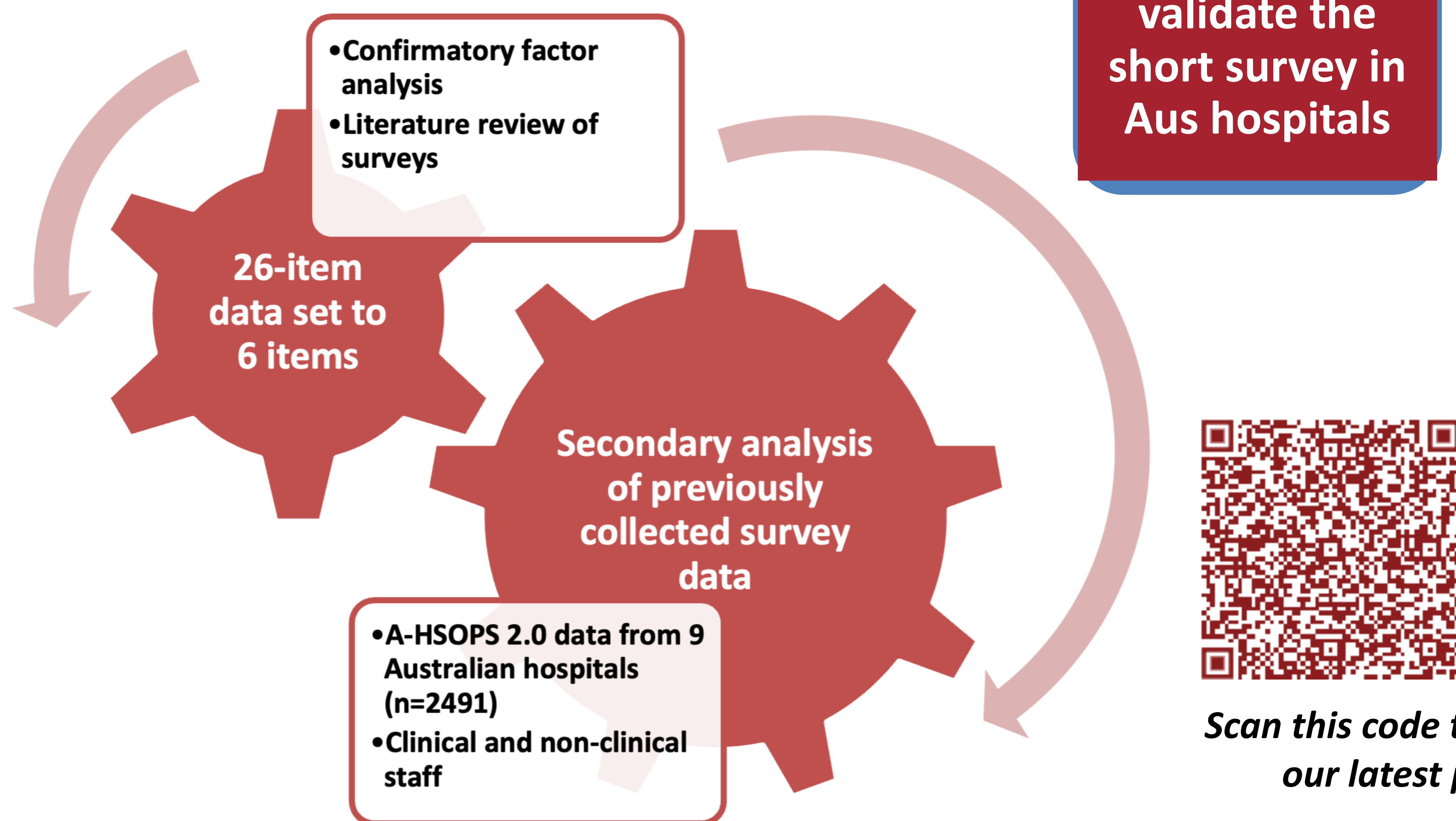
Louise A Ellis¹, Kate Churruca¹, Emma Faulkland¹, Suzanna Henderson²

¹ Australian Institute of Health Innovation, Macquarie University

² Australian Commission for Safety and Quality in HealthCare



Item
My supervisor / manager seriously considers staff suggestions for improving patient safety
In this unit, we work together as an effective team
When staff in this unit speak up, those with more authority are open to their patient safety concerns
In this unit, changes to improve patient safety are evaluated to see how well they worked
When errors happen in this unit, we discuss ways to prevent them from happening again
When staff make errors, this unit focuses on learning rather than blaming individuals
Leadership is driving us to be a patient safety-centred institution
I would feel safe being treated here as a patient



Scan this code to see
our latest paper



MACQUARIE
University
SYDNEY • AUSTRALIA



Contact Details
Dr Louise Ellis
Australian Institute of Health Innovation
Macquarie University
Email: louise.ellis@mq.edu.au
Twitter: @LouiseAEllis