



ISQua's 39th International Conference

27th- 30th August | COEX Seoul



What perception and expectation is for paid caregivers: A qualitative study focused on inpatients and their relatives

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INTRODUCTION

Hospitalized patients, especially for those with potential clinical deterioration and self-care deficits, usually need intensive and complex nursing caring. Paid caregivers spend the most time and space with hospitalized patients, and they are expected to meet demands of patients' bedside nursing care. Paid caring quality is associated with patients' health outcomes.

AIM

To explore perception and expectation of paid caregivers focused on inpatients and their relatives and provide better insights for paid caring improvement and promote patients recovery.

METHOD

A qualitative study was conducted in a tertiary hospital using semi-structured interviews. Colaizzi's seven-step method was used to analyze the data. The data were independently coded and categorized before consolidated into primary themes and sub-themes. The COREQ was used for improvement in the quality of reporting. The local ethics board approved this study , and all participants had informed content.

CONCLUSIONS

Paid caring was regard as a promising and necessary industry. Paid caregivers with good personal qualities and skilled caring abilities could meet care recipients' expectations to give patients sound and considerate caring. Future research should investigate in-depth insights of paid caring from stakeholders group. Besides, appropriate and effective tools for measuring paid caring quality comprehensively are also worthy more attention.

ACKNOWLEDGEMENT

The authors would like to thank all interviewed participants in this study, who shared their thoughts and experiences.

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