

DEVELOPMENT OF AN INTEGRATED MODEL OF CARE FOR INPATIENTS WITH PHYSICAL AND MENTAL HEALTH DUAL DIAGNOSES IN A REGIONAL HOSPITAL IN AUSTRALIA

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Integrated care requires aligned services

- Consultation Liaison Psychiatry Service – difficult rurally
- Response to acute deterioration – clear service response to escalating concern that ensures clear thresholds for graded escalation of care with MH expertise, timeframes for response
- Communication – IT integration for collaborative care plans and transfer of care documents
- Built environment – safe, quiet, non-stigmatised spaces
- Education and training for staff – recognition, escalation, regulations
- Patient input into design

