

Barriers to access youth friendly services in youth corners in 7 districts of Rwanda, 2020

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Background

Rwanda DHS 2019-2020:

- 5% Teenage pregnancy
 - 8% Adolescents 15-19, have unmet need for family planning
- Youth corners (YC) were developed in health centers (HC) to offer reproductive health services for adolescent

BUT.... Only 4% of adolescents visited YC the past 12 months

Objectives of the study

Assess the quality of services offered to youths and the potential access barriers



Despite efforts to avail youth friendly services, their utilisation by adolescents is still low



Methods

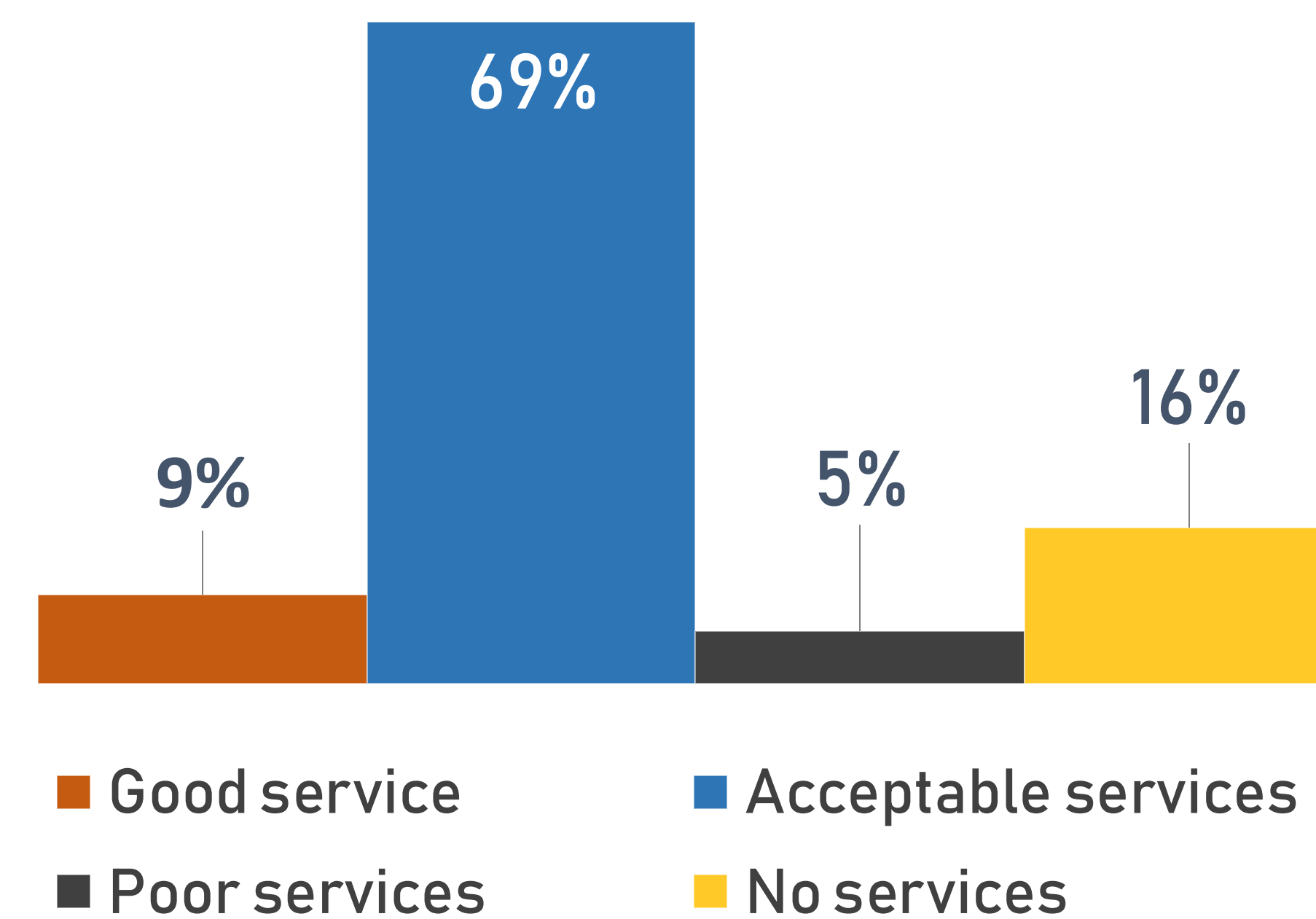


- A cross-sectional quantitative and qualitative study in seven Rwandan districts in 2020
- 129 health centers assessed against 65 WHO quality criteria adapted for Rwanda to estimate
 - % HC with good services
 - % of HC with acceptable services
 - % of HC with insufficient services
- Adolescents Focus group discussions and Key informants' interviews
 - Experience & expectations
 - Barriers and facilitating factors

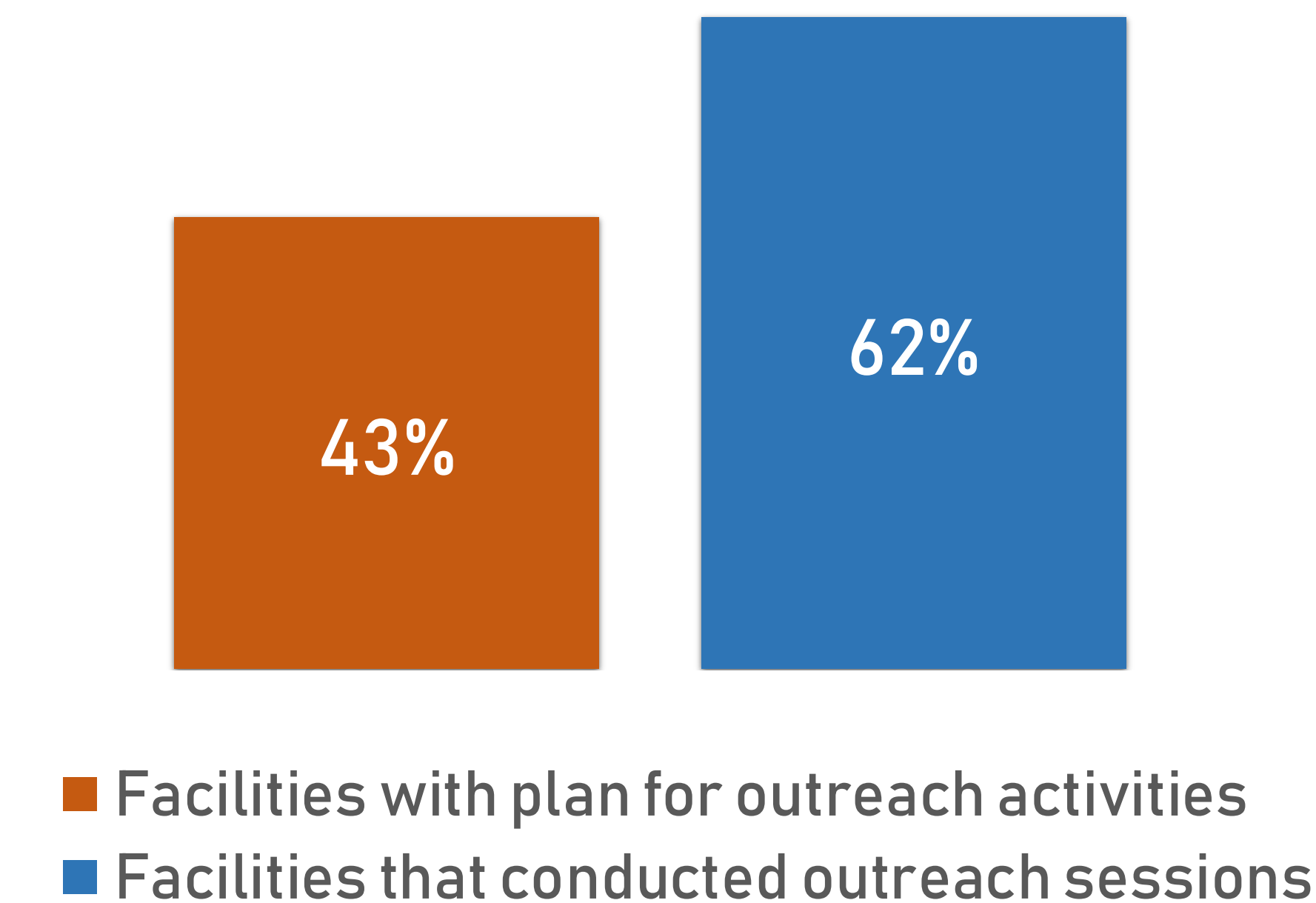


Results

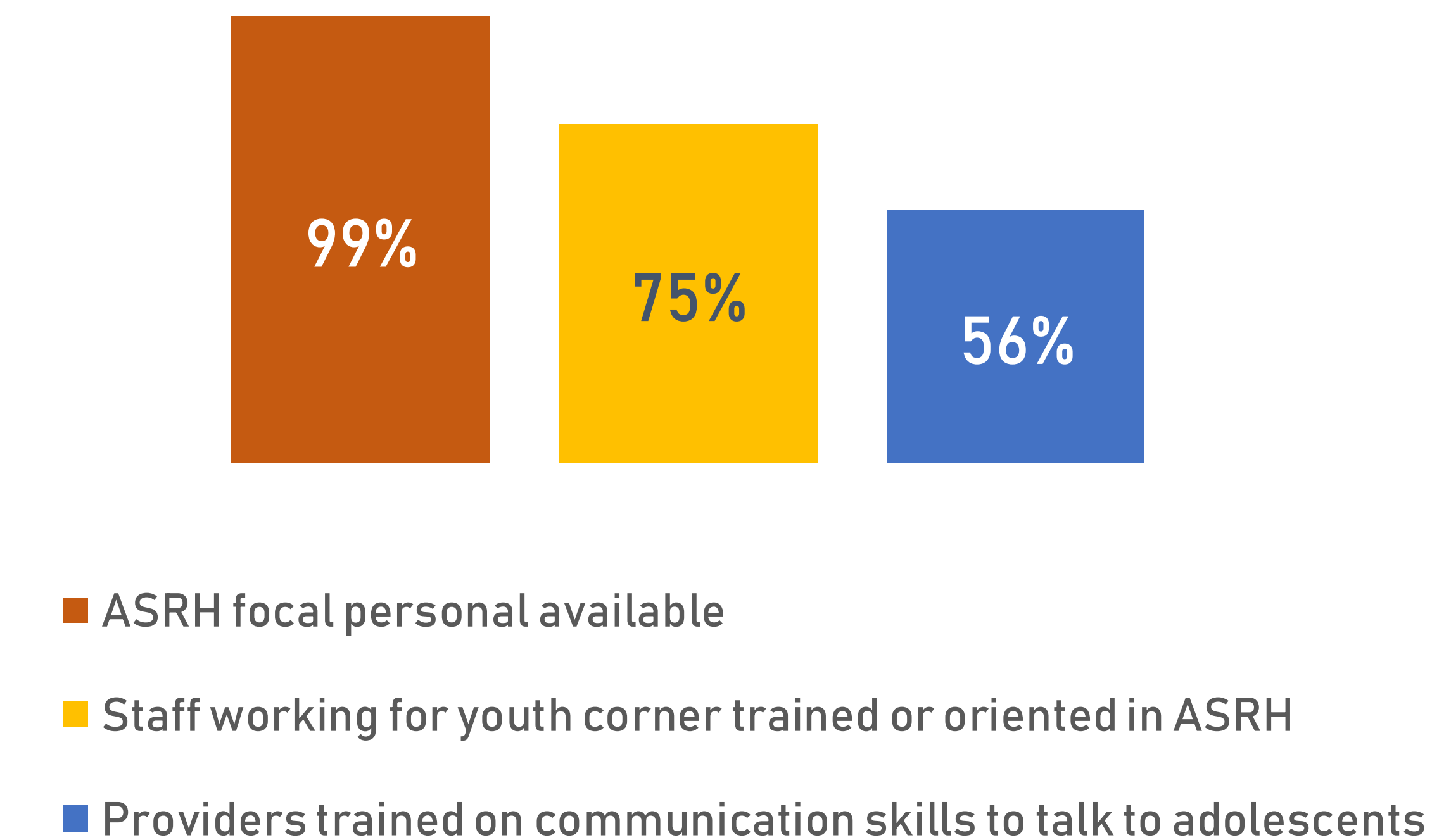
Quality of available reproductive health services for adolescent



Health education and proximity sessions for adolescents provided by health centers



Human resource providing services to adolescents



Main barriers identified from interviews and FGD:

- Fear of being stigmatized or discriminated
- Long waiting time, lack of convenient time and of staff devoted to ASRH service
- Lack of youth-friendly services space with confidentiality offered at youth
- Parent culturally not open for discussions about reproductive health with adolescents
- Legal barriers to contraceptive access for the under 18 years

Conclusion & Recommendations



- Investments are necessary to meet the required standards for all Youth Corners
- To increase utilization of Youth Corner:
 - Service and staff to be devoted exclusively to youths
 - Make it separate from other Health Center services
 - Adapt working hours and user fees
 - Advocacy for legal and parental issues



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